

October 18, 2018

Dear Member,

We are pleased to announce important changes to your pharmacy network and program. Effective **January 1, 2019**, McLaren Health Advantage (MHA) is changing its Pharmacy Benefit Manager (PBM) to MedImpact. Here are the changes you can expect:

- **Expanded Pharmacy Network** – Through MedImpact, your pharmacy network will be expanded to include pharmacies, such as, Walgreens, Meijer, Kroger, Costco and Rite Aid. As of **January 1, 2019**, CVS and Target pharmacies will be out-of-network. For a complete listing of pharmacies, please see the MHA Provider Directory on our website (beginning **January 1, 2019**) at McLarenHealthAdvantage.org or call Customer Service at (888) 327-0671, TTY: 711.
- **New ID Card** - You will receive a new ID card (in a separate mailing before **January 1, 2019**), which will have new pharmacy information on it. You **must** present this new card to the pharmacy beginning **January 1, 2019** to get your prescriptions.
- **Mail Order Program** - MedImpact Direct will be your new mail order pharmacy starting **January 1, 2019**. As part of this transition, you must obtain a new prescription for any generic maintenance prescription you currently fill through Magellan or WellDyne. These prescriptions are not transferred automatically and need to be re-issued by your prescriber.

Your first prescription refill through MedImpact Direct will not be mailed automatically. You will need to contact the MedImpact Direct Customer Service to activate your account at (855) 873-8739, Monday through Friday from 8 a.m. to 8 p.m. and Saturday from 9 a.m. to 5 p.m. on or after **January 1, 2019**. You may also register at www.medimpactdirect.com. Once your account is activated future refills may be ordered by mail, phone or online. If you are currently receiving prescriptions from the mail order program, you will receive additional information in a separate mailing.

- **Specialty Pharmacy Program** - A new specialty pharmacy program is available to you through AllianceRx Walgreens Prime Pharmacy starting on **January 1, 2019**. This program supports patients with complex health conditions that are taking medications with strict requirements or special storage needs. To receive these drugs you now must obtain them through AllianceRx Walgreens Prime Pharmacy. The AllianceRx Walgreens Prime Pharmacy also provides you with special services and personalized care to help you achieve the best results from your medications. If you are currently receiving prescriptions from the specialty pharmacy program, you will receive additional information in a separate mailing.

This PBM transition will include some formulary/co-pay changes. If you are affected by any formulary/co-pay change you will receive written notification from MedImpact in December 2018.

MedImpact offers a number of online tools to help you understand and make informed choices regarding your formulary and co-pay options. Beginning **January 1, 2019** you can access the MedImpact member website through [McLaren CONNECT](#). Follow the registration prompts to gain access to the drug price check tool, benefit highlights and your prescription history. You will need information from your new ID card to register.

If you have questions about your new pharmacy benefit on or after **January 1, 2019**, please contact a MedImpact representative at (888) 274-9689. If you need assistance prior to **January 1, 2019**, please contact MHA Customer Service at (888) 327-0671, TTY: 711.

Sincerely,

Pharmacy Administration
McLaren Health Advantage